

Questions and answers

Discontinuation of CADdoctor for Autodesk Simulation

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1. General information

1.1 What is happening to CADdoctor for Autodesk Simulation?

After March 27, 2018, CADdoctor for Autodesk® Simulation will cease to offer maintenance renewals for this product as Autodesk will no longer deliver new versions or updates after that date. Customers with a perpetual license can continue using their software after their maintenance plan has expired.

1.2 What are the replacement offerings?

Customers who have CADdoctor for Autodesk Simulation on a maintenance plan will have the option to transition to Elysium CADdoctor for Autodesk Moldflow®, direct from Elysium Co. Ltd. In making this switch, you will be able to continue using Moldflow specific workflows and benefit from having a direct relationship with the technology provider, Elysium Co. Ltd. If you would like to learn more about Elysium CADdoctor for Autodesk Moldflow®, feel free to reach out to an Elysium Co. Ltd. representative within your region by using one of the contact methods listed in [Table 1](#).

1.3 How can you gain access to the replacement offering?

Move to Elysium CADdoctor for Autodesk Moldflow, at the time of renewal for close to the same cost as your regular maintenance pricing. Please contact your local Elysium representative detailed in [Table 1](#), on the best path forward.

1.4 Can you purchase new licenses of the version after March 27, 2018?

No. It is not possible to purchase new licenses of Autodesk CADdoctor for Autodesk Simulation after March 27, 2018. New licenses of Elysium CADdoctor for Moldflow can be purchased directly through Elysium.

2. Information for Existing Customers of CADdoctor for Autodesk Simulation

2.1 Is there any price impact when you come up for renewal?

It is not possible to renew CADdoctor for Autodesk Simulation maintenance plans after March 27, 2018 directly through Autodesk. CADdoctor for Autodesk Simulation users will have the option to access the Elysium CADdoctor for Autodesk Moldflow offering directly through Elysium close to the previous maintenance renewal price.

2.2 What changes will you see, and when will you see them?

Users with existing maintenance contracts will maintain access to the Autodesk version until contract expiration. At that time, you can choose to contact Elysium for their Moldflow specific CADdoctor offering.

2.3 What happens when the renewal comes up for a subscription to CADdoctor for Autodesk Simulation?

CADdoctor for Autodesk Simulation will not be available for maintenance renewal after March 27, 2018. You do not have to surrender their existing license of CADdoctor for Autodesk Simulation to move to Elysium CADdoctor for Autodesk Moldflow.

2.4 How long will you be eligible to gain access the Elysium offering?

You will be able to transition to the Elysium offering up to 30 days after the expiration date of your existing maintenance contract with Autodesk. To do so, please contact the Elysium representative for your region (see [Table 1](#)). You can contact Elysium for details of the latest product at any time, and do not have to wait until expiration of your current maintenance plan.

2.5 Table 1 – Your dedicated Elysium representative contact information

Location		Company Name	Phone	Contact	Contact Email
Asia Pacific	China	Honlitech Technology Co. Ltd	+86-21-5830-3436	Mr. James Yeh	James.yeh@honlitech.com
	Remaining Asia	Elysium Co. Ltd.	+81-53-413-1002	Kentaro Fukuta	fukuta@elysium.co.jp
Europe	France, United Kingdom, Spain, Italy, Belgium	Elysium Europe SARL	+33-6-32-90-75-72	Patrick Sergent	patrick.sergent@elysiuminc.com
	Remaining Europe (DACH)	Elysium Europe SARL	+49-6171-7033596	Deniz Orbay	deniz.orbay@elysiuminc.com
Americas	United States, Canada, Latin America	Elysium Inc.	+1-248-799-9800	Alexandra Joseph	alexandra.joseph@elysiuminc.com